

# THE POLLEN ESTATE

EAST MAYFAIR

## Environmental Policy Statement

### Our Environment – Our Responsibility

The Pollen Estate recognises the environmental and sustainability responsibilities that come with the ownership and stewardship of property. In order to comply with legislative requirements, adopt best practice standards and set an ambitious environmental agenda, The Pollen Estate are working closely with Knight Frank (managing agents) to ensure a joined-up approach.

In addition, The Pollen Estate understands that only by recognising and addressing our responsibilities, will we be able to protect and enhance the future value of the Estate. We see the Estate's continued financial and commercial success, as intrinsically tied to this commitment and a natural extension of our dedication to provide the highest quality accommodation to users of our buildings. The Pollen Estate aims to be proactive in responding to the challenges and opportunities presented by the sustainability agenda.

### Environmental Policy

We are fully committed to tackling climate change through the protection of the environment, prevention of pollution, compliance with current environmental legislation, fulfilment of our compliance obligations and continual improvement of our management system to enhance our environmental performance in alignment with our pathway to net zero.

The scope of this policy covers the responsible and sustainable management of the Estate. The context includes our environmental obligations to our Investors, Tenants & Occupiers, Staff & Employees, Visitors, Suppliers, Contractors, Landlord, the Community, Environmental Groups, Environment Agencies / Authorities, and the Local Council. This policy outlines our most significant environmental impacts and provides a framework for establishing environmental objectives and targets. The aim is to demonstrate continuous improvement in our environmental performance through responsible property management. We will deliver the policy through an environmental management system (EMS), certified to ISO 14001:2015.

Our key commitments are to:

- Ensure that good environmental management is an integral part of our business culture by improving awareness of the EMS policy to all our stakeholders.
- Report and audit our environmental performance to improve accountability and to drive continual improvement of our EMS.
- Maintain progress on our pathway towards net zero carbon, support efforts to tackle the climate crisis, reduce energy consumption and improve energy efficiency.
- Reduce water usage and incorporate recycling opportunities.
- Minimise the amount of waste generated and improve recycling.
- Prevent pollution and contamination.
- Integrate environmental management and general sustainability into staff training.
- Meet or exceed all relevant UK, European and International legislative and regulatory requirements, and agreements.
- Utilise sustainable and resilient specifications for refurbishments and new developments, incorporating materials, products and techniques.
- Encourage our agents, suppliers and contractors to improve their own environmental performance through inclusion of commitments within contract obligations.
- Together with other stakeholders, work to enhance the Estate and wider public realm for occupiers, and other users; where practicable giving consideration to natural habitats and improvement to biodiversity.

The management team is committed to ensuring compliance with relevant environmental legislation and other applicable environmental requirements. We have the responsibility to ensure we control and minimise the environmental impact of our operations which has an impact on our stakeholders, to reduce costs, increase sustainability and the value of the asset.

This policy will be reviewed annually and will be communicated and explained to all our stakeholders. It will also be displayed at an appropriate location and will be freely available to interested parties.

Jenny Casebourne

Head of Portfolio, The Pollen Estate

Date: 21 October 2022

